

# Isle of Bute Jazz Festival Ltd

## Ticketing Policy 2017

1. Tickets once issued are non-refundable. We recommend that you arrange holiday insurance to cover you against loss in the event that you are unable to attend the festival.
2. A valid ticket is required for ALL concerts except those advertised with free admission.
3. Jazz dining venues may require you to produce a valid weekend Rover ticket or a single session ticket. Check ticketing requirement with the dining venue when you book for a jazz dining event.
4. Most venues are licensed for the sale and consumption of alcohol. Liquor Licensing Act age restrictions will apply to the admission of young persons aged 16-17 years and children aged 15 years and younger. If your party includes young persons or children, please check with the venue as to their admission policy. **Proof of age may be requested prior to admission.**
5. Children and young person under 18 years can purchase half price tickets at the Festival Shop. **Proof of age may be required at the point of sale.**
6. **Possession of a valid ticket does not guarantee admission** to any venue or concert. Admission to ALL venues is at the discretion of venue management and /or ticket checkers at all times and you will be refused access if the venue is already full. Legal capacity limits for venues will not be exceeded under any circumstances. Early arrival is recommended to ensure you gain admittance.
7. 2017 Super Saver Rover Tickets are valid for all events from Friday 28<sup>th</sup> April 2017 to Monday 1st May 2017 including the Farewell Concert at the Glenburn Hotel.
8. 2017 Standard Weekend Rover Tickets are valid for all events from Friday 28<sup>th</sup> April 2017 to Sunday 30<sup>th</sup> April 2017 ONLY and are NOT valid for the Farewell session at the Glenburn Hotel on Monday May 1st 2017 for which a separate ticket must be obtained.
9. Friday, Saturday and Sunday Day Rover tickets are valid for all venues all day and evening for the day for which the ticket is issued.
10. Single Session Tickets are valid for entry to one single session only and will be collected on entry. Single Session Tickets are valid for all sessions except for the Glenburn Farewell Monday Session.
11. All tickets are issued by the Isle of Bute Jazz Festival Ltd. Tickets may be purchased on-line from our website [www.butejazz.com](http://www.butejazz.com), by post with the mail order form and in person on arrival from the Jazz Festival Shop and from selected venues.
12. All artistes are booked subject to contract. The Isle of Bute Jazz Festival Ltd. reserves the right to amend published schedules in the event of any artist being unable to appear due to circumstances outside our control.
13. Complimentary tickets or passes have no cash value and are non-refundable.
14. Random ticket checks are carried out at all venues over the period of the Festival. Please ensure that you have a valid ticket for the performances that you attend.